

Pet Care Covid 19 'Workplace' Risk Assessment – as at 09/07/2020

INTRODUCTION

Covid-19 is a new illness that can affect your lungs and airways. It is caused by a virus called Coronavirus. Symptoms can be mild, moderate, severe or fatal.

This is a **generic dog care Risk Assessment** for dealing with the current Covid-19 situation in the 'workplace'. It is not likely to cover all scenarios. Keep up to date with Government and HSE advice to workplaces in this fast changing situation by visiting:-

<https://www.gov.uk/coronavirus>

https://www.hse.gov.uk/news/coronavirus.htm?utm_source=hse.gov.uk&utm_medium=refferal&utm_campaign=coronavirus&utm_term=covid-landing&utm_content=home-page-popular

<http://www.cfsg.org.uk/coronavirus/layouts/15/start.aspx#/SiteAssets/Forms/AllItems.aspx?RootFolder=%2fcoronavirus%2fSiteAssets%2fSitePages%2fHome&FolderCTID=0x0120003A1C7D63FC84AF468ABB596BD7F2BB86>

Disclaimer: This policy is meant to provide general guidelines and should be used as a reference. It may not take into account all relevant local laws, guidelines and Government laws and is not a legal document. Neither the author nor DogBusiness.co.uk will assume any legal liability that may arise from the use of this policy and procedures

What are the hazards?	Who might be harmed	Controls Required	Additional Controls	Action by who?	Action by when?	Done
<p>Spread of Covid-19 Coronavirus</p>	<ul style="list-style-type: none"> • Pets in our care • Family members • Staff • Visitors to our premises • Customers & their families • Cleaners • Delivery persons • Drivers • Vulnerable groups – Elderly, Pregnant workers, those with existing underlying health conditions • Other dog walkers • Anyone else who physically comes in contact with us and dogs in our care in relation to our business 	<p>Hand Washing</p> <ul style="list-style-type: none"> • Hand washing facilities with soap and water in place. • Stringent hand washing taking place. • See hand washing guidance. • https://www.nhs.uk/live-well/healthy-body/best-way-to-wash-your-hands/ • Drying of hands with disposable paper towels. • https://www.nursingtimes.net/news/research-and-innovation/paper-towels-much-more-effective-at-removing-viruses-than-hand-dryers-17-04-2020/ • Staff encouraged to protect the skin by applying emollient cream regularly • https://www.nhs.uk/conditions/emollients/ • Gel sanitisers in any area where washing facilities not readily available • Hands will be washed before leaving the premises and immediately on return. • Hands will be washed with soap and water after every interaction. <p>Cleaning and disinfection</p> <ul style="list-style-type: none"> • Frequent cleaning and disinfecting objects and surfaces that are touched regularly 	<p>Employees to be reminded on a regular basis to wash their hands for 20 seconds with water and soap and the importance of proper drying with disposable towels. Also reminded to catch coughs and sneezes in the crook of their arm or tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Tissues will be made available throughout the workplace.</p> <p>Encourage staff to report any problems and carry out skin checks as part of a skin surveillance programme. Using emollients (E45) on dry skin. https://www.hse.gov.uk/skin/professional/health-surveillance.htm</p> <p>To help reduce the spread of coronavirus (COVID-19) remind everyone of the public health advice - https://www.gov.uk/coronavirus</p> <p>Posters, leaflets and other materials are available for display. https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19</p> <p>Rigorous checks will be carried out by line managers to ensure that the necessary procedures are being followed.</p>	<p>Licence Holder/ Manager</p>	<p>Prior to every pet care service</p>	

		<p>particularly in areas of high use such as door handles, light switches, bannisters, kitchen, reception area using appropriate cleaning products and methods.</p> <ul style="list-style-type: none"> • Soft furnishings will be disinfected after use and/or at the end of the day. Human use of dog sofas to be kept minimal • All floors and surfaces to be cleaned and disinfected daily. • All bowls and toys to be washed and disinfected daily. • Transport is to be cleaned and disinfected after each dog rotation. • Do not use the owner's lead. Use one of our own, bagging after use prior to washing the lead with soap and water, and wiping with disinfectant once the dog has been returned. Properly dispose of the bag or use cleaning and disinfecting protocols. • Storage of cleaning material and equipment in a designated area. • Regular and specified cleaning of kitchen area, animal accommodation, food and water dishes/bottles. • Choice of safe and effective detergents and disinfectants for use against 'enveloped' viruses. • All bedding to be pet-safe washed after every rotation. <p>Social Distancing</p> <ul style="list-style-type: none"> • Social Distancing - Reducing the number of persons in any work area to comply with the 2-metre (6.5 foot) gap recommended by the Public Health Agency 				
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		<p>monitored and adopted as appropriate including variances to protocols</p> <ul style="list-style-type: none"> • http://www.cfsq.org.uk/coronavirus/layout/15/start.aspx#/SiteAssets/Forms/AllItems.aspx?RootFolder=%2fcoronavirus%2fSiteAssets%2fSitePages%2fHome&FolderCTID=0x0120003A1C7D63FC84AF468ABB596BD7F2BB86 <p>Waste Disposal</p> <ul style="list-style-type: none"> • Refuse storage and collection is placed in bags or bins, that are not accessible by dogs. • Arrangements will be made with the Waste Collection Authority or waste management contractor authorised for the purposes of the duty of care, for removal of other wastes from the establishment under the Environmental, or as mandated by the local authority. • Foul waste-water must be disposed of by discharge to the approved drainage system. <p>Symptoms of Covid-19</p> <ul style="list-style-type: none"> • If anyone becomes unwell with a new continuous cough or a high temperature in the workplace, they will be sent home and advised to follow the stay at home guidance. • Line managers will maintain regular contact with staff members during this time. • If a family member, or advised that a member of staff or public has developed Covid-19 and were recently on our premises (including where a member of staff has visited other work place premises such as domestic premises), the management team of the workplace will contact the Public Health Authority to discuss the case, identify people who have been in contact with them and will 				
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		<p>take advice on any actions or precautions that should be taken.</p> <p>Drivers</p> <ul style="list-style-type: none"> • Persons should not share vehicles or cabs, where suitable distancing cannot be achieved. <p>Mental Health</p> <ul style="list-style-type: none"> • Management will promote mental health & wellbeing awareness to staff during the Coronavirus outbreak and will offer whatever support they can to help • Reference - • https://www.mind.org.uk/information-support/coronavirus-and-your-wellbeing/ • https://www.gov.uk/government/publications/covid-19-guidance-for-the-public-on-mental-health-and-wellbeing/guidance-for-the-public-on-the-mental-health-and-wellbeing-aspects-of-coronavirus-covid-19 <p>Advance information to Prospects and Clients</p> <ul style="list-style-type: none"> • Provide a clear statement of our policy, processes and criteria for accepting pets into our care – provided to potential customers, and as a reminder for our existing customers. • Require that every customer has access to our updated policy and procedures, acknowledges it as such and consent to help us both play our parts in adopting a safe environment for us all. 	<p>In accordance with current guidance and legislation it may be possible for 2 people to be in a vehicle so long as they are sat side to side or where possible in front and back seats</p> <p>Internal communication channels and cascading of messages through line managers will be carried out regularly to reassure and support employees in a fast-changing situation.</p> <p>Line managers will offer support to staff who are affected by Coronavirus or has a family member affected.</p> <p>Regular communication of mental health information and open-door policy for those who need additional support.</p> <p>Communicate and update pet's owners on any changes including new policies and procedures, as they arise.</p> <p>Require every customer to provide a Health Declaration which may include verbal reassurances</p>			
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